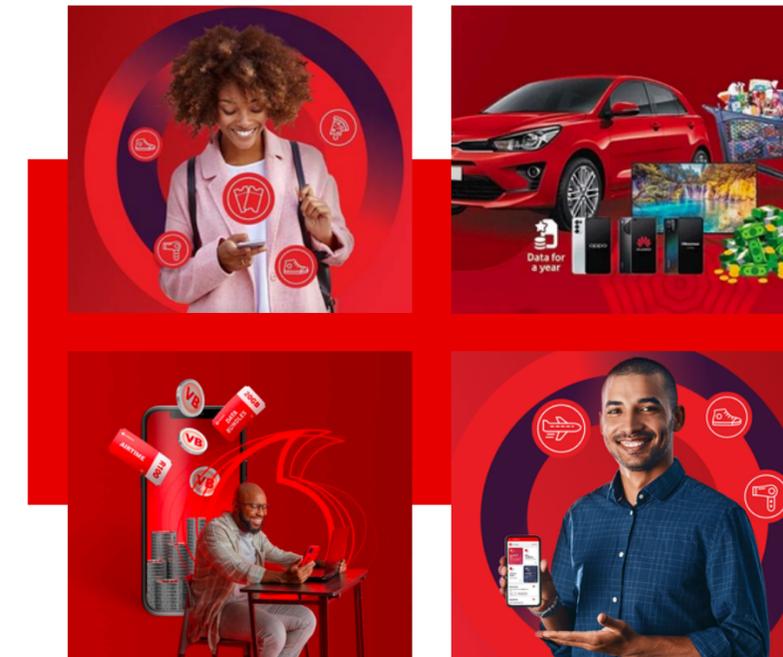




Vodacom is the largest Cell phone operator in South Africa. From our roots in South Africa, we have grown our business to include operations in Tanzania, the Democratic Republic of the Congo (the DRC), Egypt, Mozambique, Lesotho and ,Kenya and Ethiopia. Our mobile networks cover a population of over 500 million people.

Through Vodacom Business Africa (VBA), we offer business-managed services to enterprises in 48 countries.

Vodacom is majority owned by Vodafone (65.1% holding), one of the world's largest communications companies by revenue.



1

Business Solutions

Vodacom is a leading and purpose-led African connectivity, digital and financial services company.

Vodacom has Various Business Models:

- Device sales
- Data sales
- Internet
- Home Fiber

Vodacom Lifestyle

- Soccer
- Social Responsibility
- Education
- Health
- Music
- Video
- Gaming
- Streamy

Vodacom has various Service legs:

- Digital Wallet
- Manage Your Money
- Finance your Lifestyle
- Insure your Valuables
- Rewards

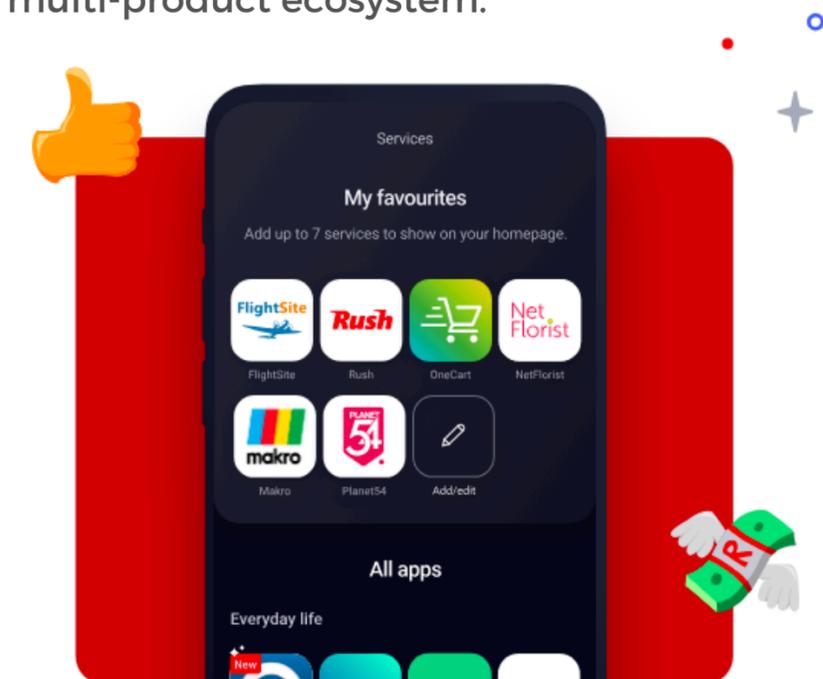


2

Vodacom's Rewards Program

In a connected world, customer-centricity is top of mind. Our purpose relies on maintaining and growing our customer base, ensuring they have positive interactions with Vodacom across our multi-product ecosystem.

We refine and evolve our customer experience strategy based on the current and future needs of our customers, striving to deliver a personalised omni-channel digital experience, and to promote inclusion and generate loyalty to our brand.





Vodacom Business | Global Breadth of Capability



Connect

- Device Lifecycle Management
- Vodacom Telephony Reporting
- Vodacom Red & Enterprise Bundles
- Enterprise Managed Mobility
- Managed Messaging
- Bring Your Own X

1



Communicate

- Vodacom OneNet Enterprise – Microsoft
- Vodacom OneNet Enterprise – Cisco
- Vodafone Meet Anywhere
- Vodacom Contact Centre
- Global SIP
- Network Mobile Recording

2



Collaborate

- IP-VPN & Cloud Connect
- Microsoft Teams
- Dedicated Ethernet, QoS
- Software Defined Networking
- Dedicated Internet Access
- Network Security & Mobile Data Backup
- Global LAN & Wireless

3



Cloud

- Private Cloud
- Public Cloud
- Hybrid Cloud
- Azure Stack
- AWS Outposts
- Huawei Cloud
- Security Services
- Fusion for SAP
- Managed Hosting
- Co-Location
- Backup and DRaaS
- Productivity and Collaboration
- Cloud Marketplace

4



Digitise

- IoT Solutions & Devices
- Automotive
- Connected Cabinets
- Mobile Asset Tracking
- Building Security
- Management Portal
- Dedicated Global SIMs & Network
- Managed IoT Connectivity

5



Pro Services

- Innovation Workshops
- Consulting Ecosystem Services
- Business Impact Assessment
- Network Discovery & SDN Readiness
- Workplace Assessment
- Benefits Realisation Assessment

6